

## Official Certification of the Guinness World Records™

**Fulltime System Co., Ltd. was certified as the “Longest-selling electronic parcel locker service provider” for 32-year commitment to solving challenges for society through their parcel locker service**

Tokyo, Japan – July 1, 2020 - Fulltime System Co., Ltd. holds the highest share of the parcel locker service market\*<sup>2</sup> and has provided services that are tailored to various living climates since 1983 when the first parcel locker was developed. Taking advantage of this opportunity, we are pleased to announce that Fulltime System was officially approved as the “longest-selling electronic parcel locker service provider”, by the Guinness World Records™, for continuous service availability for 32 years.

The Guinness World Records certification ceremony was held on the second-floor meeting room of our headquarters on July 1, 2020, starting at 3 p.m. There the official certificate was granted to the president of Fulltime System, Koichiro Hara, from the Guinness World Records Official Adjudicator, Tomomi Sekioka.

\*1: “Guinness World Records™” is the trademark of Guinness World Records Limited.

\*2: Surveyed by Fulltime System in June 2020 based on “Nation-wide Apartment Complex Market Trends in 2019 – Actual Performance and Perspectives” (edited by Real Estate Economic Institute Co., Ltd.)



(Left) President: Koichiro Hara

(Right) Guinness World Records Official Adjudicator: Tomomi Sekioka

### ■ World’s first parcel locker developer, responding to social needs for 32 years

Fulltime System released its first parcel locker in 1983, applying for a utility model patent “Safety Storage Management System for Parcels (Parcel Locker)” in July 1986. For more than three decades, Fulltime System has pursued safe delivery of parcels through our system, Fulltime Locker (parcel boxes and lockers). Other than the primary means of solving delivery-related problems, the parcel locker system has attracted much attention by serving as solutions for various living challenges, such as sharing, disaster management, security, reducing and streamlining business burdens for companies, transformation to new working styles, and social welfare.

## ■ New style of receiving delivered parcels with safety and security

The COVID-19 pandemic has posed threats to our lives. This unmanned parcel locker system can enable non-contact delivery, thus removing the fear associated with parcel delivery for both delivery staff and customers. With its unmanned, non-contact, and non-face-to-face features, this system has great potential and raises expectations for serving to prevent virus infections.



[Fulltime Locker]

This system enables customers to receive parcels anytime according to their own lifestyle. The Fulltime System supports a new style of receiving delivered parcels with safety in mind.

### [About Fulltime System]

Fulltime System invented the world's first parcel locker system, "Fulltime Locker," and has been active as the leading company of parcel boxes and lockers. We have installed the parcel locker system for more than 34,000 buildings and facilities, ranging from condominium to family houses, offices, and train stations. Listening to the voices of customers for more than 30 years, with parcel boxes and lockers along with the 24-hour manned control center as our core business, we have provided a wide variety of facilities and services that enrich our living environment, such as rental bicycles, car sharing, and EV charging stations. We will continue to create comfortable living environment and enhance convenience for people, not only for condominium, but also for offices, stores, schools, and public facilities.

### [Corporate Information]

Company name: Fulltime System Co., Ltd.

President: Koichiro Hara

Location: 2-10-1 Iwamoto-cho, Chiyoda-ku, Tokyo 101-0032

Establishment: May 1986

Main business activities: Development, manufacturing, sale, maintenance, management, and leasing of parcel boxes, parcel lockers, computerized parcel boxes, living facilities, and information devices

Capital: 498 million JPY

Employees: 237 (as of May 2020)

Website: <https://www.fts.co.jp>

#### <For more details about this news release>

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## [For your reference: History of Fulltime System]

- 1983: Developed the world's first parcel box for apartment complex  
Launched the parcel box control center service (currently known as FTS control center)
- 1986: Applied for a utility model patent of the parcel box (Jul. 2, 1986)  
Established Fulltime System Co., Ltd. in Hamamatsucho, Minato-ku, Tokyo for manufacturing, selling, and operating the parcel locker system (Fulltime Locker) (May 1, 1986)  
Developed the parcel locker for individual homes; transferred the headquarters to Honmachi, Chuo-ku, Osaka
- 1988: Launched the dry-cleaning delivery service by using the Fulltime Locker
- 1993: Released mass-produced Fulltime Locker; opened the Tokyo Branch Office in Iwamotocho, Chiyoda-ku, Tokyo
- 1994: Former MPT issued a notice to all post offices across Japan to approve use of unmanned parcel boxes for delivery to absent homes
- 1995: Opened the Nagoya Branch Office
- 1996: Transferred the headquarters to Iwamotocho, Chiyoda-ku, Tokyo; opened the Osaka Branch Office in Minamihonmachi, Chuo-ku, Osaka City  
Launched the parcel shipping service by using the Fulltime Locker
- 1997: Opened the Sapporo Branch Office
- 1999: Former MPT approved unmanned parcel boxes as designated delivery locations, amending the Postal Law regulations  
Former MPT similarly approved use of such boxes to send registered letters
- 2000: Started the credit-card payment service for the Fulltime Locker  
Started operating the Automatic Stagnant Parcel Notification System
- 2001: Released the refrigerated parcel locker
- 2004: Launched the delivery e-mail distribution service
- 2005: Opened the Fukuoka Branch Office; broke the record of installing 10,000 Fulltime Locker systems
- 2006: Launched the new IC security service, "F-ics"
- 2007: Launched the new rental bicycle service, "F-rents"; established the farming corporation, "Fulltime Farm"
- 2008: Developed the lending and receiving service of PCs and books for universities and public libraries
- 2009: Launched the facility reservation service for condos; released the mail-box-integrated parcel box
- 2010: Enriched services for condos, such as EV charging stations, car sharing, and food delivery
- 2011: The Fulltime System's establishment day, May 1, was registered as the "Parcel box day"
- 2012: Opened the Sendai Branch Office
- 2013: Opened the Hiroshima Branch Office
- 2015: Opened the Okinawa Branch Office; local community-based parcel locker projects became active, such as Japan Post's "Hakopos"
- 2017: Received the award of the Minister of Environment, "Distinguished person in the field of environment conservation"  
Developed the parcel locker equipped with the emergency food recycle system, "E-pal BOX"  
Jointly developed the parcel box installed to each door for condos  
Developed the face-authentication security system, "F-ace"
- 2018: Broke the record of installing 30,000 Fulltime Locker systems; released the drip-proof outdoor parcel box  
Built the logistics system introduced within a condo; developed a mobile parcel box installation simulation app, "Okerun?"
- 2019: Developed the disaster-management sharing parcel locker  
Developed the Fulltime Locker for unmanned stores  
Added the purchase function to the Fulltime Locker for apartment complex  
Opened the Parcel Box Museum in Kanazawa
- Listed in the Guinness World Records™ as the "Longest-selling electronic parcel locker service provider"**



[FTS control center in 1986]



[Fulltime Locker in early days]

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